

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production June 2025

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of June 2025.

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June 2025 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
EMTC	527	8	881	6	7	9	127	489	2,054
GRVC	118	6	1,443	23	8	13	85	178	1,874
NIC	93	0	87	5	1	0	7	34	227
OBCC	211	3	3,431	111	5	6	5	5,250	9,070
RESH	34	0	366	48	0	0	1	65	514
RESH ANNEX	16	5	298	6	1	0	0	108	434
RMSC	296	12	120	64	17	5	0	83	597
RNDC	121	9	1,301	24	34	10	59	463	2,021
WEST	61	2	187	59	17	5	34	104	469
Total	1,477	45	8,114	346	90	48	318	6,822	17,260

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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June 2025 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service" ⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	881	0	0	881
GRVC	866	478	99	1,443
NIC	87	0	0	87
OBCC	1,248	2,122	61	3,431
RESH	111	2	253	366
RESH ANNEX	122	0	176	298
RMSC	42	77	1	120
RNDC	1,273	2	26	1,301
WEST	122	44	21	187
Total	4,752	2,725	637	8,114

June 2025 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	3	2	1	6
GRVC	9	11	3	23
NIC	1	0	4	5
OBCC	20	34	57	111
RESH	2	3	43	48
RESH ANNEX	0	0	6	6

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.

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RMSC	16	6	42	64
RNDC	13	8	3	24
WEST	19	2	38	59
Total	83	66	197	346